

**Haringey** Council

Report for:	Corporate Committee	Item Number:	
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Title:	Shared Services
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Report Authorised by:	<i>Stuart Young</i>
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Lead Officer:	Stuart Young
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Ward(s) affected:	Report for Key/Non Key Decisions:
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**1. Describe the issue under consideration**

Haringey and Waltham Forest Councils entered into a Memorandum of Understanding in November 2010. The agreement was that we would treat each other as preferred partners in any consideration of shared service operations. This report provides an update on progress for the Committee to note, with particular emphasis on the staffing elements of service delivery.

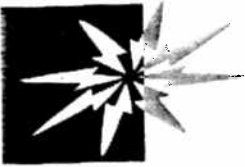
**2. Recommendations**

Members are asked to note the report

**3. Background information**

Shared service projects are planned in a number of phases. Phase one projects have progressed as follows:

- HR – payroll processes developed and due to go live mid-November 2011
- OD – joint head appointed and training provision planned to align
- Economic Development – joint head appointed, reorganisation planned to complete December 2011.
- Planning & Building control – Haringey manager seconded to WF to review business processes. Decision on sharing potential due 31/10/11.
- Regulatory Services – areas for potential sharing discussed between lead Cabinet members of each Council. Plans for consultation and



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recommendation to Cabinet, Corporate committee to be brought forward in December.

- Contact Centre – this is a broad and cross cutting project which requires both Council's to revisit how services are provided to residents. A piece of work to scope the project is due for completion on 31/10/11.
- SAP – both boroughs are due to re-procure the providers for their finance, procurement and HR IT systems.

Some of the areas above are hard procurement/commissioning exercises. Others will involve staffing reorganisations. An example is the Economic Regeneration reorganisation previously considered by the Committee. Each will follow the standard restructuring process.

An employment protocol has been prepared by the boroughs to inform the various staffing matters that arise when services are run together. This is scheduled to be presented to your next meeting.

**4. Comments of the Chief Finance Officer and financial implications**  
There are no financial implications arising from this report.

**5. Head of Legal Services and legal implications**  
There are no legal implications arising from this report.

**6. Local Government (Access to Information) Act 1985**